

## **2022 Accomplishments**

- Recruited new WMCHealth clinical leadership in key specialties.
- Opened the new HealthAlliance Hospital in Kingston, NY.
- Continued plans to develop plan for a new critical care patient tower at WMC.
- Continued expansion of clinical services across WMCHealth's Northern and Western Regions.
- Continued efforts to support our academic mission through the deployment of clinical

innovation and the expansion of clinical research at WMC.

- Continued to expand telehealth services at WMCHealth hospitals and to non-Network hospitals.
- Continued the roll-out of myCare electronic health record.
- Deployed advancements of the patient portal, including patient self-scheduling online.
- Launched WMCHealth Master Brand campaigns, and brand awareness campaigns focused around key clinical service lines.
- Implemented initiatives to create a Zero Harm culture across WMCHealth.
- Developed and deployed patient-centered initiatives to teams to improve the experience for patients and visitors.
- Maintained full accreditation at all facilities.
- Met budget projections.
- Monitored capital spending.